

## **i-Matter Mobile Terms of Use**

### **Terms and Conditions**

i-Matter's mobile Short Message Service (SMS) program runs on the short code 67192 and is executed by Rip Road on behalf of NYU's i-Matter program. Rip Road and NYU will not charge you to use this Service; however, your Wireless Service Provider may charge for sending and/or receiving messages and for air-time.

Rip Road reserves the right, in its sole discretion, to change, modify, add, or remove these Mobile Terms of Use ("Mobile Terms") at any time. Rip Road may in its discretion change or suspend the Service (defined below) at any time. If you are dissatisfied with the Service or the content received through the Service, your sole remedy is to discontinue use of the Service.

By using the Service and accepting these terms, you also agree to Rip Road's standard Terms of Use [www.riproad.com/terms](http://www.riproad.com/terms), incorporated herein by reference. In the event of a conflict between the standard Terms of Use and these mobile terms, these Mobile Terms shall prevail.

### **Mobile Service:**

1. Rip Road provides SMS two-way messages as i-Matter (TM) (collectively, the 'Service'). Please note that to process your requests for this Service, you may be charged a fee to send and receive messages based on the terms of your wireless service agreement. All charges are billed by and payable to your Wireless Service Provider. Check with your Wireless Service Provider if you have questions about your wireless service plan.
2. Rip Road will not be liable for any delays in the receipt of any SMS messages as delivery is subject to effective transmission from your Wireless Service Provider.
3. This Service is available on the following carriers: Aerialink, Atlantic Tele-Network International (ATNI), AT&T, Verizon Wireless, Sprint, Virgin Mobile, Boost Mobile, T-Mobile, MetroPCS, Alaska Communications Systems (ACS), ASTAC (Arctic Slope Telephone Cooperative Association), bandwidth.com (includes Republic Wireless), Blue Wireless, Bluegrass Cellular, Boost-CDMA, Brightlink, Carolina West Wireless, CellCom, Cellular One of N.E. Arizona, Chariton Valley Cellular, Chat Mobility, Copper Valley Telecom, Cordova Telephone Cooperative Inc dba Cordova Wireless, Cross Wireless, Digital Communications Consulting (DCC)/Otz, Duet Wireless, East Kentucky Network (Appalachian Wireless), Enflick (TextNow), GCI Communications, Illinois Valley Cellular, Inland Cellular, Inteliquent, James Valley Cellular, Leaco Rural Telephone Cooperative, Limitless Mobile, Mid-Rivers Communications, MobileNation/SI Wireless, MTA Wireless/Matanuska Kenai, MTPCS Cellular One (Cellone Nation), Nemont CDMA, Nemont US UMTS, Nex Tech Communications, Northwest Missouri Cellular, Panhandle Wireless, Pine Belt, Pine Cellular, Pioneer Cellular, Rural Independent Network Alliance (RINA), Shelcomm, SouthernLINC, Standing Rock Telecom, Thumb Cellular, Triangle Wireless, Union Telephone, United Sates Cellular Corp, United Wireless, Viaero Wireless, and West Central Wireless. T-Mobile is not liable for delayed or undelivered messages.
4. For additional questions, please call: 646-501-3474

### **Privacy Policy:**

For Rip Road privacy practices, please see our Privacy Policy [www.riproad.com/privacy](http://www.riproad.com/privacy).

### **[Service Type] Details:**

i-Matter is a research two-way text messaging journaling program for diabetes management. You will receive recurring messages. Text **HELP** to **67192** for help, **STOP** to **67192** to cancel. **Message and Data Rates May Apply.**

**TO STOP (OPT-OUT OF) THE SERVICE ON 67192:**

You can cancel receipt of all SMS messages from 67192 by replying to any Service message, or sending **'STOP'**, **'END'**, **'QUIT'**, **'UNSUBSCRIBE'**, or **'CANCEL'** to **67192**.

**EXAMPLE STOP MESSAGE:**

i-Matter (TM): Thanks for your effort. You will no longer receive msgs from the i-Matter program. You will receive your final personal report soon.

**TO GET HELP ON THE SERVICE ON 67192:**

You can get **HELP**, by replying to any Service message, or sending **'HELP'** to **67192**. You can also call 646-501-3474.

**EXAMPLE HELP MESSAGE:**

i-Matter (TM): Questions? Call 646-501-3474 or visit [www.connected2care.net](http://www.connected2care.net) for program details. Reply STOP to cancel. Msg&Data rates may apply.