

BRAIN INJURY REHABILITATION BY THE NUMBERS

Rusk Rehabilitation is a national leader in treating patients with Brain Injury. Our Brain Injury Specialty Program is accredited by the Commission on Accreditation of Rehabilitation Facilities. This accreditation holds us to the highest international standards in rehabilitation.

203 Patients Served in 2023

#5 Best Rehabilitation Hospital

U.S. News & World Report Ranking

58 Years

Average age of patients served

11.6 Change in Self-Care

*Change in patients' ability to care for themselves during their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

3.5 Hours Per Day

Average amount of therapy provided

Compared to 3.0 of the Center of Medicare and Medicaid (CMS) standard.

26.7 Change in Mobility

*Change in patients' ability to move around during their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

17.3 Days

Average length of patient hospital stay

33.1 Self-Care at Discharge

*Patient's ability to care for themselves at discharge from their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

93.4% Satisfaction

of Overall care by persons served

Based on Press-Ganey Inpatient Rehabilitation Survey ratings.

66.4 Mobility at Discharge

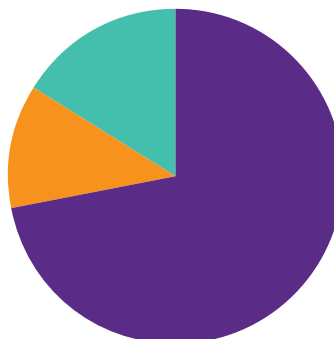
*Patient's ability to move around at discharge from their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

Where patients are discharged to following their hospital stay:

■ Home: 72%

■ Long term care (Subacute): 12%

■ Acute care: 16%



*Based on Center of Medicare & Medicaid (CMS) Inpatient Rehabilitation Facility Patient Assessment Instrument

What Patients Are Saying About Our Care

"I met with the doctor daily and they were well informed as to my progress. They gave me suggestions as to diet and appetite."

"My rehab doctor was very professional, empathic and encouraging. Responded to my concerns quickly and provided me with the information I needed."

"A special Thank You to my rehabilitation doctor who was always available for questions, explanations, and recommendations for future treatment and therapy."

"Dr. Bansal, visited me regularly to discuss my care and check to see if I had questions. I felt heard, seen, and attended to in a professional and especially attentive manner."

"Dr. Bansal & Dr. Blake Jones showed such empathy towards us. They advised us to be safe first, to have patience with rehab & then inch by inch we'll see progress."

"Nurses provided periodic updates on my mom's status. The care team was exceptional – nurses and techs. EVERYONE was pleasant and very helpful."

"I had a major surgery. Therapists provided me with attainable goals and encouraged me so that I left feeling that I was equipped to make the progress I needed."

"I wasn't pushed further than I was able at first - her priority being my health & safety. My endurance built up gradually surprising myself at my accomplishments in so short a time. My PT never waived from being a caring professional."

"My therapist was excellent. He made it possible for me to know I will get back 100% to where I was before my accident."

"Occupational therapy taught me so much and really helped me build confidence in myself and my ability to function at home."

"My OT taught me skills for home, including assistive devices. She was clear and concise in giving me directions. She was also compassionate."

"OT was extremely helpful, she showed me how to shower, use the bathroom, use my chair & to function with my limitations."

"The speech therapist was so pleasant & patient in my sessions, she took a lot of care explaining the session and took time helping me with my memory retention. I am so happy, she helped me a lot."

"Speech therapy is where I needed the most help and she went out of her way to help me."

"The psychologist made sure that my husband was adjusting and understood his issues and how to cope & handle them."

"A lot of care went into my discharge planning. Amazing."

"The discharge process went very smoothly"

"They were all helpful & kind. I can recommend NYU to my friends and relatives."

COMPREHENSIVE INTEGRATED INPATIENT REHABILITATION PROGRAM (CIIRP) BY THE NUMBERS

Rusk Rehabilitation is a national leader in treating patients in need of comprehensive medical rehabilitation. Our Comprehensive Integrated Inpatient Program is accredited by the Commission on Accreditation of Rehabilitation Facilities. This accreditation holds us to the highest international standards in rehabilitation.

789 Patients Served in 2023

#5 Best Rehabilitation Hospital

U.S. News & World Report Ranking

66 Years

Average age of patients served

11.8 Change in Self-Care

*Change in patients' ability to care for themselves during their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

3.2 Hours Per Day

Average amount of therapy provided

Compared to 3.0 of the Center of Medicare and Medicaid (CMS) standard.

29.2 Change in Mobility

*Change in patients' ability to move around during their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

13.5 Days

Average length of patient hospital stay

36.3 Self-Care at Discharge

*Patient's ability to care for themselves at discharge from their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

91.2% Satisfaction

of Overall care by persons served

Based on Press-Ganey Inpatient Rehabilitation Survey ratings.

70.2 Mobility at Discharge

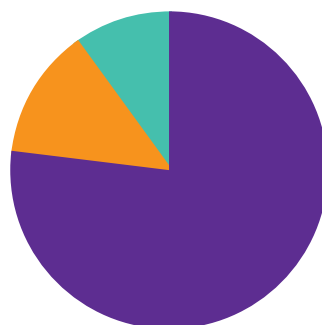
*Patient's ability to move around at discharge from their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

Where patients are discharged to following their hospital stay:

■ Home: 77%

■ Long term care (Subacute): 13%

■ Acute care: 10%



*Based on Center of Medicare & Medicaid (CMS) Inpatient Rehabilitation Facility Patient Assessment Instrument

What Patients Are Saying About Our Care

“Everything about doctor care was top notch! Every question was answered!”

“The doctors explained everything to me in a way that I understand everything they were saying, which is extremely importance.”

“Every single Rehabilitation Dr was always absolutely phenomenal and always up to date with any new health updates. They also always had great communication with my lung transplant team!”

“The nurses and aides were especially efficient and responded to any of my needs with respect & promptness.”

“Every nurse was very professional, knowledgeable.”

“My experience was a positive one. My physical therapist worked me to the max but I was aware of the need to get moving and stay motivated in order to heal and stay independent as possible.”

“The PT made sure I did all the exercises in a way that I actual enjoyed them. She constantly encouraged... a pleasure to see every day.”

“Each therapist was always so accommodating to how each day went based on how I was feeling while also getting me to reach and exceed my physical therapy goals! All my therapists were spectacular!”

“My occupational therapist was so kind and showed me the exercises with patience and humor. He taught me exercises that I still do at home.”

“During occupational therapy everything was completely covered by what I would experience at home.”

“Speech Therapy was an excellent experience - she was encouraging, caring and knew how to get you to your goal.”

“The psychologist was the absolute best at what she does. I’ve met her on previous stays at Rusk and, as always, she comes through by listening and effortlessly getting you to share what’s going on in your head and gently offering suggestions for solutions. She brings solace, wisdom and encouragement every time without fail.”

“I’ve already spread the word that NYU is the best hospital and anyone with a serious illness should bypass any other hospital to go to NYU Langone in Manhattan.”

LIMB LOSS REHABILITATION BY THE NUMBERS

Rusk Rehabilitation is a national leader in treating patients with Limb Loss. Our Limb Loss Specialty Program is accredited by the Commission on Accreditation of Rehabilitation Facilities. This accreditation holds us to the highest international standards in rehabilitation.

20 Patients Served in 2023

#5 Best Rehabilitation Hospital

U.S. News & World Report Ranking

58 Years

Average age of patients served

11.3 Change in Self-Care

*Change in patients' ability to care for themselves during their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

3.2 Hours Per Day

Average amount of therapy provided

Compared to 3.0 of the Center of Medicare and Medicaid (CMS) standard.

18.4 Change in Mobility

*Change in patients' ability to move around during their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

13.8 Days

Average length of patient hospital stay

36.9 Self-Care at Discharge

*Patient's ability to care for themselves at discharge from their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.**

91.2% Satisfaction

of Overall care by persons served

Based on Press-Ganey Inpatient Rehabilitation Survey ratings.

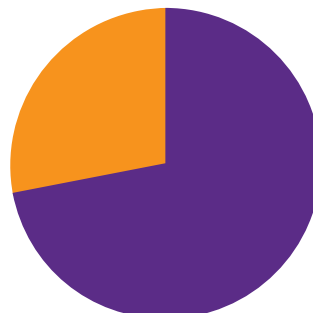
58.0 Mobility at Discharge

*Patient's ability to move around at discharge from their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.**

Where patients are discharged to following their hospital stay:

■ Home: 80%

■ Long term care (Subacute): 20%



*Based on Center of Medicare & Medicaid (CMS) Inpatient Rehabilitation Facility Patient Assessment Instrument

What Patients Are Saying About Our Care

"Dr. Cohen was informative on what I should expect during OT & PT."

"Doctors visited daily, reported my progress, and addressed my concerns."

"Best experience ever, everyone treated me with respect and took care of me."

"My rehab doctor was exceptional- not only a great communicator but so good at following up and making sure instructions were completed."

"All of the nurses were incredibly caring and supportive."

"I had a great experience in the Rehabilitation Center. Everybody was trying to help."

"Nurses were outstanding! They understood my needs, extremely caring, great listeners & went out of their way to make me comfortable, happy & healthy! Model nurse & one of the best parts of RUSK."

"I live in a 3rd floor walk up w/a bilateral partial knee replacement so I really needed PT!! INCREDIBLE! My PT carefully and gently moved me into truly painful but gainful sessions. I was able to walk up the 53 stairs at discharge. Thank you. Fantastic!! The best!! So supportive!!"

"My physical therapist was exceptional. She was friendly and explained everything to me clearly and with kindness. She pushed me to do better but with patience & knowledge."

"I loved my occupational therapist so much! She was so nice and always worked around how I felt every day. She always found super fun ways to reach my goals!"

"I have difficulty taking showers by myself and taking the proper precautions to it safely. My OT was extremely patient and inspiring. She taught me to take the correct breaks when I needed them. She also shared many tips and information about how to accomplish my basic life with the minimum of trouble."

"I must say that my OT was very gentle and motivating in her approach to patient care. It was a pleasure working with her."

"Speech Therapy was exceptional. She is truly skilled. I enjoyed my sessions with her. I learned a lot."

"I had some doubts whether I should have had bilateral knee replacement because of the initial pain. The psychologist helped me through this."

"The psychologist was amazing & helped me in a moment of major distress by leading me in a meditation - and she allowed me to do it in a way that worked for me. Also, she made sure I got a private room because I have sensory issues & sleep problems."

"I found the short-term access to bedside Art Therapy & the Art Therapist very helpful in processing 'undigested emotions' and future concerns--this was an excellent offering."

"Discharge was the best and most organized discharge I have ever received. Everyone was on the ball with giving proper instructions and education and being able to leave in a timely manner. Absolutely phenomenal."

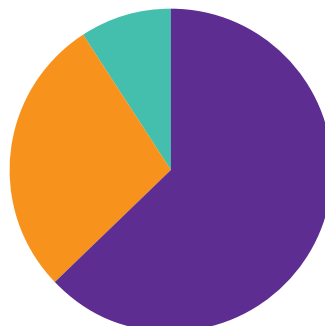
STROKE REHABILITATION BY THE NUMBERS

Rusk Rehabilitation is a national leader in treating patients with Stroke. Our Stroke Specialty Program is accredited by the Commission on Accreditation of Rehabilitation Facilities. This accreditation holds us to the highest international standards in rehabilitation.

287 Patients Served in 2023	#5 Best Rehabilitation Hospital <i>U.S. News & World Report Ranking</i>
66 Years Average age of patients served	10.9 Change in Self-Care <i>Change in patients' ability to care for themselves during their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.*</i>
3.3 Hours Per Day Average amount of therapy provided <i>Compared to 3.0 of the Center of Medicare and Medicaid (CMS) standard.</i>	25.3 Change in Mobility <i>Change in patients' ability to move around during their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.*</i>
20.3 Days Average length of patient hospital stay	31.5 Self-Care at Discharge <i>Patient's ability to care for themselves at discharge from their rehabilitation stay. This measure is scored from 0 to 42. The higher the number is, the higher the ability.*</i>
93.4% Satisfaction of Overall care by persons served <i>Based on Press-Ganey Inpatient Rehabilitation Survey ratings.</i>	63.0 Mobility at Discharge <i>Patient's ability to move around at discharge from their rehabilitation stay. This measure is scored from 0 to 90. The higher the number is, the higher the ability.*</i>

Where patients are discharged to following their hospital stay:

- Home: 63%
- Long term care (Subacute): 28%
- Acute care: 9%



*Based on Center of Medicare & Medicaid (CMS) Inpatient Rehabilitation Facility Patient Assessment Instrument

What Patients Are Saying About Our Care

“All the doctors & nursing staff were courteous & professionals.”

“My time at the center was very short, spent of one week, all the medical doctors were extremely professional; they explain in great details about my treatment towards normalcy.”

“Dr. Bansal & Dr. Blake Jones showed such empathy. They advised Louis to be safe first & then inch by inch see progress, taking care to have patience with his rehab here.”

“My husband has been taken care of like he was the President of the United States - from the doctors to the RN nurses, all are truly incredible and I'm humble by the kindness and compassion given to my husband.”

“Dr. Im took the time to meet with family members and field questions throughout my mom's stay.”

“All the nurses, who took care of me, treated me with respect and courtesy, they just EXCELLENT.”

“The nurses were very professional. Treated me with respect & dignity. Very professional staff. Nurses are a gem, professional, and fantastic individuals. Made me feel 100% that I was going to be just fine. They did an exceptional job.”

“We only have 100% positive things to say about the entire team of nurses. They were phenomenal - every single one of them: kind, caring, attentive, gentle, knowledge, skilled, prompt, helpful, joyful. They even trained us in many aspects of home care. Every nurse was the best of the best. Thank you nurse team!!”

“The Physical Therapist was absolutely exceptional while my husband stayed there. She encouraged him and cheered him on on a daily basis and always did it with a smile on her face. We couldn't have asked for a better therapist and she got my husband to where he is today. We are forever grateful to her!!! So very sweet of her to come to visit my husband at the new hospital. We truly appreciate that and her very thoughtful gesture!!”

“The PT is such an inspiration to her profession. She worked hard to show my husband how to safely recover. She showed me, the caretaker, how to transfer him so that he could be more independent.”

“The OT was very detail oriented and made doing things safely a priority!”

“Aside from building strength, I was taught how to navigate within a home environment - kitchen skills without the walker and getting in & out of the tube. I think of her often as I implement these skills into practice.”

“The Speech Therapist was so great with my husband. She really pushed my husband to rebuild his memory and encouraged him to keep going. We really appreciate all her hard work and what an amazing team member she was!!”

“I truly enjoyed the psychology sessions that they gave me to feel safe and comfortable about my goals; much appreciated.”

“They explained my care after discharge that kept me so looking forward to my discharge without the fear I had at the beginning of my discharge. I greatly appreciate how it was explained to me. I no longer felt feelings of fear to be discharged; thanks so much.”