Policy on Provision of Confidential Care without Conflict of Interest to the Student’s Academic Standing

Recognizing the sensitive nature of medical and psychological care, the NYU School of Medicine Student Health Service strives to provide respectful, confidential care to the student body. All visits and communications remain privileged information within the confines of the Medical Student Health Service. There is no communication with the Dean’s office, except in the event of a life-threatening situation.

The psychiatrists working at the Medical Student Health Service have no responsibility for the academic evaluation of the medical students. The internal medicine physicians at SHS do not evaluate students on the hospital wards.

On occasion, a student might be assigned to the private office practice of a student health service physician. In this situation, the Director of the Medical Student Health Service will be notified by the clerkship director. The Director of the Medical Student Health Service will review the student’s medical record to assure that the student has not previously received care by this particular physician at the Medical Student Health Service. In the event of a conflict, the Director of the Medical Student Health Service will notify the clerkship director to request an assignment change for the student. If a student is assigned to one of the physicians at the Medical Student Health Service, they will be advised, thereafter, to seek medical care from one of the other providers at the Medical Student Health Service. In the event of an emergency situation, in which an alternate provider is not available, the physician will explain to the student the potential for a conflict of interest. The physician will recuse herself/himself from any situation in which an evaluation is required.

The Medical Student Health Service will not interfere with the rights of the student to employ, on his/her own responsibility, a physician of the student’s choice.

The Medical Student Health Services’ Health Information, Privacy and Confidentiality Statement

Medical Student Health Service is in compliance with HIPAA Privacy and Security. We will not release any personal or health information without your authorization unless we are required or permitted by law to do so. Please use the “Release of Medical Information” form found under the Health Forms, Requirements & Policies tab on this site.

As of June 2014, the Medical Student Health Service maintains the student’s medical record on EPIC, the electronic medical record used at NYULMC. In order to maintain your confidentiality, we have the
ability to chart your encounter in a subsection of the Epic record that may only be accessed by Medical Student Health Service providers. The only information that will be visible to other providers within the NYU Medical Center is a record of your allergies, diagnoses, medications and lab results. This information is HIPPA protected, as well.

It is important to know that all NYULMC electronic medical records are kept private and are only to be accessed for a valid clinical or business purpose. You are not permitted to view the electronic medical record of your family, friends, VIPs, celebrities, or any other patient unless you have a valid clinical or business purpose. You are also not permitted to access your own medical record unless you are accessing it through the patient portal called MyChart.

All accesses are logged by each user’s unique ID. Audits of record accesses are conducted on a monthly basis. Additionally, students may contact the Office of Internal Audit, Compliance, and Enterprise Risk Management at any time to request an audit of their record if they suspect any inappropriate access has been conducted. Instances of inappropriate access are taken very seriously and will lead to disciplinary action, up to and including termination.

Reviewed July 20, 2016 JB