PATIENT WORKBOOK
Welcome to the NYU Hospital for Joint Diseases. As part of the NYU Langone Medical Center, NYUHJD is committed to providing you with the highest quality care in a comfortable environment. Since 1905, we have provided services and care to patients in the specialty areas of orthopaedics, rheumatology, neurosciences and rehabilitation.

We will care for you in a personalized way to meet your individual needs. Our dedicated professionals provide exceptional and innovative surgical, orthopaedic and rehabilitation services.

In this Workbook, you will find important information, telephone numbers, checklists and space for you to fill in information such as your room number and nurses’ names. We hope you find this Workbook useful. Should you have any questions or concerns, please contact your nurse or patient advocate.

Thank you for choosing our hospital.

David A. Dibner, FACHE
Senior Vice President for NYUHJD Hospital Operations & the Musculoskeletal Strategic Area
## COMMITMENT TO QUALITY

We are committed to making world-class contributions that place service to human health at the center of an academic culture devoted to excellence in research, patient care, and education.

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## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facility Directory by Floor</td>
<td>4</td>
</tr>
<tr>
<td>Before Your Surgery</td>
<td>6</td>
</tr>
<tr>
<td>Day of Your Surgery</td>
<td>8</td>
</tr>
<tr>
<td>During Your Stay</td>
<td>10</td>
</tr>
<tr>
<td>Understanding Your Bill</td>
<td>12</td>
</tr>
<tr>
<td>Support Services</td>
<td>14</td>
</tr>
<tr>
<td>For Your Comfort and Convenience</td>
<td>16</td>
</tr>
<tr>
<td>Centers and Services</td>
<td>18</td>
</tr>
<tr>
<td>Safety and Security</td>
<td>20</td>
</tr>
<tr>
<td>Key Telephone Numbers</td>
<td>21</td>
</tr>
<tr>
<td>Patient Visitor Information</td>
<td>22</td>
</tr>
<tr>
<td>Local Accommodations and Parking</td>
<td>23</td>
</tr>
<tr>
<td>How You Can Help</td>
<td>24</td>
</tr>
</tbody>
</table>
At Your Physician’s Office
Discharge planning starts in your surgeon’s office. You and your surgeon should have discussed and decided whether you will go home the same day of your surgery or stay in the hospital. You and your surgeon should have discussed if there would be things you will not be able to do after your surgery and for how long. You will need someone to take you home after surgery. By now you should have thought about what you will need to help you at home and made plans before surgery.

Pre-Admission Testing (PAT)
(212) 598-6176 Pre-Admission Testing Office
By now, you may have received instructions on how to complete your pre-admission testing before your day of surgery, if it was needed. We hope you had a pleasant experience with your PAT staff.

Your Hospital Insurance
You may have received a call from a hospital financial representative. The purpose of the call was to tell you about any co-pay or deductible payment you need to make before surgery. If you have not already done so, please pay your co-pay or deductible during your admission process. Payments can be made by cash, money order, certified check, debit card, or major credit card (Visa, MasterCard, Discover, American Express).

Pre-Admission Deposits
If your hospitalization is not covered by your insurance plan, or if your plan only pays for part of your hospitalization, you will have to pay a deposit. This deposit may be in addition to a co-pay or deductible. A financial representative will let you know the amount required for your deposit. This amount will be based on how long we expect that you will be in the hospital. You should have planned to pay when you went for pre-admission testing. Otherwise, payment must be made on the day of surgery. Deposits may be paid by cash, money order, certified check, debit card, or major credit card (Visa, MasterCard, Discover, American Express).

Patient Education
(212) 598-6123 Admitting Office
If you are having total joint replacement surgery, you may have attended our two-hour class on Tuesdays and Thursdays. The class should have covered very important information about your surgery including how to prepare for surgery, your recovery, physical therapy, and much more. We hope you found the class helpful.

Donating Blood for Your Surgery
(212) 263-5440 NYU Blood Center
Your doctor may have asked you to donate blood that may be used during surgery. This meant making one or two blood donations in your name at the NYU Blood Donor Program before the day of your surgery. If you were unable to donate for yourself, a friend or relative may have donated blood in your name.

The Day Before Surgery
You should have called the pre-operative nursing station at 212-598-6345 between 4pm and 6pm the day before your surgery. You should have been told what time to be at the hospital the following day. You cannot have anything to eat or drink after a certain time the night before surgery. The nurse should have given you that time. The nurse should have also discussed how you were feeling. It is very important to tell the nurse if you have a cold, fever or sore throat.

Pre-Admission Deposits
If your hospitalization is not covered by your insurance plan, or if your plan only pays for part of your hospitalization, you will have to pay a deposit. This deposit may be in addition to a co-pay or deductible. A financial representative will let you know the amount required for your deposit. This amount will be based on how long we expect that you will be in the hospital. You should have planned to pay when you went for pre-admission testing. Otherwise, payment must be made on the day of surgery. Deposits may be paid by cash, money order, certified check, debit card, or major credit card (Visa, MasterCard, Discover, American Express).

Please review the handout “Better Surgery: What Can I Do?” that is available online in the Patient Handouts section of the Patient and Family Resource Center website: www.nyupatientlibrary.org/medcenter. It is also available at Pre-Admission Testing.

Pre-Admission Checklist

☑ List of medications including how often you take them, dosage, and who prescribed them
☑ Phone and fax numbers of your Primary Care Physician
☑ Insurance card(s)
☑ Any forms required by your insurance provider
☑ Co-pay, deductible, or deposit: you will need to bring cash, money order, certified check, debit card, or major credit card (Visa, MasterCard, Discover, American Express)
☑ Autologous blood donation form from your physician, if applicable
Arriving at the Hospital

On the day of your surgery, you will need to go to Admitting (Room 104 on the main floor) and register. Please have all needed items listed on the Admitting Registration Checklist with you. You may need to pay a co-pay, deductible or deposit. If it was not paid at pre-admission testing, you will have to pay during registration. Payments can be made by cash, money order, certified check, debit card or major credit card (Visa, MasterCard, Discover, American Express). Your admitting representative will be happy to answer any questions you might have.

The Post-Anesthesia Care Unit (PACU)

You will be in the PACU for a few hours after surgery. Your family may visit you, one visitor at a time. Children are not preferred in the PACU. As you slowly wake up from anesthesia, you may feel cold and nauseous. Your mouth may be dry and your throat may be sore. If you had regional anesthesia, part of your body may be numb until the anesthesia wears off. A nurse will monitor your progress, your breathing, your heart rate and your blood pressure. The nurse will ask you how you feel and help you manage any pain or discomfort. It is important to tell your nurse what you are feeling. We want you to be comfortable.

Your Room

All patient rooms are air-conditioned and have a television, phone, wireless Internet access and a safe for your valuables. Please see the “For Your Comfort and Convenience” section for details.

It may be necessary to transfer a patient from one room or nursing floor to another in order to provide the best care possible. If this should happen, we ask for your understanding and cooperation.

Requesting a Private Room

If you would like a private room, please request one during the registration process. We will do our best to honor your request. Most insurance providers do not cover the cost of a private room so you will have to pay. You will be asked to pay for the room in advance. If a private room is not available, your name will be placed on a waiting list. All private rooms also have a mini-refrigerator.

The Admitting Registration Checklist

- Insurance card(s)
- Workers’ Compensation letter of authorization, if applicable
- No-Fault insurance policy and claim numbers, if applicable
- Payment for your deductible, co-pay or deposit, if applicable. You will need to bring cash, money order, certified check, debit card or major credit card (Visa, MasterCard, Discover, American Express). You may have paid this at Pre-Admission Testing.
- Advanced Directive (Health Care Proxy or Living Will), if you have one

DO Bring With You

- Cases for dentures, hearing aids, contact lenses
- Personal items such as toothbrush, robe, slippers, combs, brushes, toiletries, razors
- Payment for using the telephone, if service is desired. Cash, checks and major credit cards (Visa, MasterCard, Discover, American Express) are accepted
- Cell phone or music player if you want

DO NOT Bring

- Televisions, plug-in radios or small electronic appliances (they may interfere with hospital equipment, and are a potential fire or safety hazard)
- Digital or video cameras
- Other valuables such as jewelry (The hospital is not responsible for your valuables)
Your Rights
New York State law gives you the right to decide if you agree with your discharge plan. The law requires the hospital to ask you for a personal representative who can make decisions about your discharge if you are unable to do so. This person must agree to be your representative. If you have any concerns about your hospital stay or your discharge plan, you should discuss these with your doctor or call the Social Work and Care Management Department at 212-598-6030.

Planning for Discharge
A social worker or care manager will talk with you about the care you will need after leaving the hospital and any concerns you may have. They will arrange with you for your care at home or in a rehabilitation or subacute facility. We strongly recommend that you call your insurance provider to understand your insurance coverage. Your surgeon’s office or a social worker can provide you with questions to ask your insurance provider.

Discharge Planning Checklist
- Order items you may need at home, if possible (commodes, walkers and other special equipment)
- Ask a family member or friend to pick you up by 11:00 am

DISCHARGE TIME IS AT 11:00 AM. Please plan ahead and be ready.

DURING your STAY

Your Care as a Patient
While you are in the hospital, your care will be provided by our doctors, nurses and therapists. They will help you through your recovery and answer any questions you may have about your care.

Your Care Team During Your Stay
- **Doctors**
  address any of your medical needs; specialists are available to address more specific needs
- **Nurses**
  provide and monitor your care, respond to your care needs and keep you comfortable
- **Nurse Practitioners**
  available to help you manage your pain
- **Medical/Surgical Residents**
  work with your doctor to take care of you and monitor your recovery
- **Physical, Occupational and Speech Therapists**
  design your rehab program and treatment goals
- **Patient Advocate**
  support you and your family by responding to questions and concerns about available services, hospital policies and your rights as a patient
- **“Ready Resolvers”**
  help you with problems or questions that are not about your medical care, such as the temperature of your room or if you are getting the meals that you ordered
- **Registered Dieticians**
  available to develop special diet plans
- **Social Workers**
  provide support, resources and help you arrange for your care after you leave the hospital
Doctors’ Charges
You will receive a separate bill for your doctor’s services during your hospital stay. Other doctors may have been involved in your care. They may have treated you or they may have read tests and provided results. These doctors include pathologists, radiologists, anesthesiologists or other specialists. You will get a bill from these doctors too, even if you did not meet some of them in person.

Billing
You should receive your hospital bill a couple of weeks after you leave. The bill should list any payments you or your insurance provider have already made. It should also show the balance that you owe based on your insurance plan. Your insurance provider should also send you form(s) called Explanation of Benefits (EOB). You will likely get a new EOB every time information in their files is updated. Save these forms. Make sure you understand what your insurance plan has paid for and what they have not, and why. You will need to pay any costs not paid for by your insurance provider when you receive the bill.

Methods of Payment
You can pay your bill with cash, personal check, debit card or major credit card (Visa, MasterCard, Discover, American Express).

Questions About Your Bill
You may have spoken to a representative from our Insurance Clearance Department before your admission about insurance, costs or how to pay. If you have questions during or after your stay, you may call Financial Counseling or Patient Financial Services as described.

Before Your Admission: Insurance Clearance
(212) 404-3490
Any time you and your doctor plan a hospital admission, you may have questions about insurance, costs, or how to pay. Call our Insurance Clearance department for help. They are available to speak with you Monday through Friday from 9:00am to 5:00pm.

During Your Stay: Financial Counseling
(866) 486-9847
If there are costs that you cannot pay, you can talk to a Financial Counselor. They may be able to help you whether you have insurance or not. They can help you apply for financial assistance, Medicaid or for other government programs. Financial counselors are available to speak with you Monday through Friday from 9:00am to 5:00pm.

After Discharge: Patient Financial Services
(212) 404-4300
After you are discharged, please call Patient Financial Services with questions about your bill. They are available to speak with you Monday through Friday from 9:00am to 5:00pm.

Refunds
If we owe you a refund, we will send it to you as soon as possible. Before we can send you a refund, we need to wait until your insurance provider has paid everything they owe. Insurance providers often take time to process claims. We appreciate your patience in waiting for a refund.

The Charges on Your Hospital Bill
Your hospital bill will show several kinds of charges. Your insurance may pay some or all of each charge.

The Daily Care Charge
The daily care charge covers some of the cost to run the hospital. It pays for 24-hour nursing care, food and laundry. It also includes the cost of support staff such as housekeeping, building maintenance, admitting and medical records staff.

Individual Charges
You will see charges on your bill for tests, treatment(s), medicine and supplies. You may also see charges for use of the operating room or recovery room.

Blood Processing & Preparation Fees
If you need blood, we will charge for getting, storing and preparing it for use. We add a small charge for testing the blood after we get it from a blood bank or other safe source. If a doctor asks to have blood ready for use but it is not needed, we only charge for the preparation and not for the blood itself.

Charges For Special Items You Requested
Your insurance will not pay for some special items. You will have to pay for such things as special orders from Food Services and the cost of a private room.
Animal Assisted Therapy (AAT)
Our AAT program, Hand ‘N Paw, provides teams of handlers and certified therapy dogs to pediatric and adult patients. During an AAT session, the therapist works with the dog to help meet the physical, social, emotional and cognitive needs of each patient. If you have questions about AAT, ask your physical therapist.

Child Life Specialist
(212) 598-6030
Social Work Department
Child life specialists are available to provide recreation and support services for pediatric patients.

Help With Healthcare Decisions
(Medical Ethics Consultation)
(212) 598-6030
Social Work Department
You may have to make difficult decisions for yourself or a loved one and the choices may be confusing. This can be an upsetting and stressful time. You can ask to meet with a social worker who can help you with these decisions.

International Services
(212) 263-8096
International Services
International Services may help with Visas, arranging for a place for family and loved ones to stay and making special payment arrangements for international patients.

Interpretive Services
(212) 598-6020
Patient Centered Care Department
NYUHJD provides interpreting services at no cost to you or your loved ones. If you communicate in a language other than English or if you are deaf or hard of hearing and communicate in sign language, interpreters will be provided. Interpreters help you, your loved ones and your healthcare team to communicate about your care. Telephonic interpreting services are also available 24 hours a day, 7 days a week. If you need a spoken language or sign language interpreter, please ask your nurse or call the Patient Centered Care Department.

Meal Services
(212) 598-6464
Food & Nutrition Department
All of our foods are fresh, including our baked goods. Our menus include choices to meet the diverse cultural backgrounds of our patients. There are choices on the menus for patients who keep Kosher, are vegetarian or have other special dietary needs.
• Your menu will consist of Daily Chef Specials and a variety of daily meal selections
• A menu substitution list is also available as an option to the daily menu selections
• “Yummy Thursday Specials” are offered for our pediatric patients

Pastoral Care
(212) 598-6474
Patient Centered Care Department
If you would like to talk with a rabbi, priest or minister, just tell your nurse or contact the patient advocate for help.

Patient Advocate
(212) 598-6474
Patient Centered Care Department
Monday through Friday from 10am to 6pm
During your hospital stay, you may need the services of a patient advocate. The patient advocate can represent and provide support to you and your family by responding to questions and concerns about available services, hospital policies and your rights as a patient. As a member of your healthcare team, the patient advocate can connect you with information, education and other people and services as needed.

Social Work and Care Management Services
(212) 598-6030 or (212) 598-6340
Social Work and Care Management Department
The Social Work and Care Management Department helps patients and their loved ones cope with financial, emotional and social stresses of hospitalization, discharge and disability. Individual, family and group counseling are available. Staff can provide counseling about discharge planning and care needs after you leave the hospital. Staff can also provide referral and resource information about community services.

Volunteer Services
(212) 598-6020
Volunteer Services
Volunteers add to the excellent care provided by staff by offering additional support, compassion and services for patients and their loved ones. Volunteers provide a variety of services including coming to your room with a library cart with books and magazines and a candy cart filled with candies and other items that you can buy. They may also provide other services throughout your stay.
ATM

There is an ATM machine on the 13th floor near the cafeteria entrance.

Cafeteria

Open Monday through Friday 7:15am to 9:30am for breakfast and 11am to 3pm for lunch
Location: 13th Floor
The cafeteria offers a variety of freshly prepared food for our guests. A variety of hot and cold items are offered for breakfast. There are three to four entrees, a full salad bar, fresh fruit and dessert offered for lunch.

Gift Shop
(212) 598-6764
Open Monday through Friday 9am to 6pm
Location: Lobby Level
The Gift Shop sells newspapers, magazines, candy (sugar free options also available), beverages, snacks, gifts and flowers. Delivery service is available.

Hair Styling/Barber Services
(212) 477-6784 to schedule an appointment
Hair styling and barber services are available by appointment. Please call to ask about the services offered and their costs. Speak with your nurse before scheduling an appointment.

Java Joint Coffee Shop
Open Monday through Friday 7am to 6pm,
Location: Inside Lobby Gift Shop
Visit the Java Joint for freshly brewed coffee, drinks, fresh pastries, sandwiches and more.

Newspaper
A free copy of USA Today will be delivered to your room each day. A morning newspaper cart is also available on the floors Monday through Friday. You can buy other newspapers at the NYUHJD Gift Shop in the hospital’s lobby.

Private Duty Nurse
(212) 598-6268
You may ask for a private duty nurse at the private duty registry desk in the nursing office on the C level. Private duty nurses do not work for NYUHJD. They are employees of an independent nursing agency. You may ask questions about fees, hours, methods of payment and arrangements during registration or by calling the private duty nursing office.

Snacks
(212) 598-FOOD [598-3663]
Food & Nutrition Department
Available Monday through Friday 9am to 11am and 2pm to 4pm
Snacks are available between meals. If you are interested, please call Food and Nutrition. Every evening, a snack cart is available on the floors and visits each room.

Spa Services
Your doctor or nurse practitioner must approve these services before you schedule an appointment. The following services are offered to adult inpatients and for the parents of pediatric inpatients:
• Therapeutic Massage
• Reflexology
• Reiki
To schedule an appointment, contact one of the therapists listed in the Guest Services Guide (pictured on the right) that can be found in patient rooms or at any nursing station. Ask your nurse for help with locating a copy of the guide.

Telephone and Television Services
(212) 598-6394 from bedside phone
(888) 857-8872 from outside the hospital
Television service is available in all patient rooms at no cost to you. Telephone service is available for a fee. Customer service representatives are available 24 hours a day, 7 days a week to give you information about these services. By request, the following are available for use in your hospital room at no cost to you:
• Telephone amplifier
• TTY
• Phone with large buttons

FOR your COMFORT and CONVENIENCE
<table>
<thead>
<tr>
<th>Center and Services</th>
<th>Description</th>
</tr>
</thead>
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| **Center for Children** | (212) 598-6205  
This is a state-of-the-art facility that treats simple to complex physical and neurological conditions. |
| **Comprehensive Pain Treatment Center** | (212) 598-6606  
This center offers both inpatient and outpatient diagnostic and treatment services to people with pain. |
| **Diabetes Foot and Ankle Center** | (212) 598-2378  
This center offers many podiatry services, diagnostic testing, vascular evaluations, wound care, physical therapy, foot and ankle procedures and diabetes education. |
| **Harkness Center for Dance Injuries** | (212) 598-6022  
Care and treatment provided by highly respected faculty within the dance, medical and athletic training communities who provide medical services for many of the world’s top dancers. |
| **Infusion Services** | Available to treat autoimmune diseases such as Behçet’s disease, Crohn’s disease, dermatomyositis, Crohn’s disease, lupus, multiple sclerosis, rheumatoid arthritis and others. |
| **Initiative for Women with Disabilities (IWD) Elly and Steve Hammerman Health and Wellness Center** | (212) 598-6429  
This center provides medical and gynecological care to women with physical disabilities. They also offer wellness classes, weekly support groups and educational lectures. |
| **Joint Replacement Center** | (888) HJD-DOCS (453-3627)  
Care and treatment provided by surgeons who are well-known for their expertise in knee, hip and shoulder replacements, complex joint revisions, as well as minimally invasive surgeries. |
| **Helen L. and Martin S. Kimmel Wound Healing Center** | (212) 598-6500  
This center provides innovative and compassionate care to treat chronic, non-healing wounds in a personal and caring environment that involves patients and their families in every aspect of care. |
| **Multiple Sclerosis (MS) Care Center** | (212) 598-6305  
Provides state-of-the-art diagnostic evaluations and individualized follow-up care to people with MS while researching the causes and cures for MS and other demyelinating diseases. |
| **Musculoskeletal Rehabilitation Network** | (877) FlatNYU (782-8698)  
This network offers the highest quality rehabilitation services at approved practices, conveniently located in your community. |
| **Occupational and Industrial Orthopaedic Center (OIOC)** | (212) 255-6690  
OIOC is an innovative center that treats occupational injuries using a multidisciplinary approach and is a leader in research in the causes and prevention of workplace orthopaedic injuries. |
| **Outpatient Surgery** | (212) 263-3575  
A new, state-of-the-art facility specializing in same-day orthopaedic surgery and featuring four operating rooms, a twelve-bed recovery unit and world-class surgeons and experienced healthcare staff. |
| **Outpatient Physical/Occupational Therapy at 17th Street** | (212) 598-6248  
Provides advanced physical and occupational therapy for adults and pediatric patients. |
| **Osteoporosis Center** | (212) 598-6316  
Care and treatment provided by a qualified and caring team of doctors, physical therapists, psychologists, exercise psychologists and social workers who specialize in the diagnosis and treatment of osteoporosis. |
| **Orthopaedic Sports Medicine** | (888) HJD-DOCS (453-3627)  
This practice uses clinical, educational and investigational aspects of athletic injuries to treat athletes playing at the high school, college and professional levels, as well as recreational athletes from every age group. |
| **Rusk Institute for Rehabilitation Medicine (Rusk at 17th Street)** | (212) 598-6267  
Rusk Institute provides state-of-the-art rehabilitation for brain injuries and orthopaedic disorders and outpatient services for a variety of musculoskeletal conditions. |
| **Samuels Orthopaedic Immediate Care (ICARE) Center** | (212) 598-7800  
The city’s only walk-in orthopaedic urgent care center, ICARE was given an “A+” in a Daily News survey for its waiting time, staff responsiveness and quality of care. You do not need to have an appointment. |
| **Spine Center** | (888) HJD-DOCS (453-3627)  
This center provides comprehensive treatment of spine disorders including back and neck pain, scoliosis, osteoporosis and the most complex spine problems. The center is on the cutting edge of minimally invasive treatments that lessen surgical complications, pain and disability after surgery. |
| **Peter D. Seligman Center for Advanced Therapeutics** | (646) 356-9400  
This center is a leader in state-of-the-art therapeutic medications including IV infusions and injections. |
| **Sports Therapy and Rehabilitation Center (STARC)** | (212) 684-3206  
Previously known as the Arthrofitness Center, STARC is an outpatient therapy facility providing advanced physical therapy in the areas of orthopaedics, rehabilitation, sports medicine, aquatic therapy, among others. |
Medications and Prescriptions
For your protection, all medications used in the hospital must be provided by our hospital pharmacy. Please do not bring your medication to the hospital unless you are asked to by your doctor.

Safes for Patient Valuables
Hospital safes are located in all patient room closets for storage of patient valuables. Instructions and contact numbers are posted by the safe.

The hospital is not responsible for your valuables such as jewelry or large amounts of cash. If you choose not to send your belongings home or to leave them with Security to be placed in a safe, you will be responsible for any loss or damage. A patient property sheet will be filled out on the day of surgery that lists any valuables you want to have Security hold for you during your surgery. You should ask for any valuables left with Security to be returned to you during your stay so that they can be kept in the safe in your room.

Cell Phones
You and your visitors may use cell phones in all areas of the hospital EXCEPT in the Special Care Unit (SCU) and inside the operating rooms.

Smoking
There is absolutely no smoking anywhere in the hospital.

Concerned About Patient Care or Safety?
The NYU Hospital for Joint Diseases is committed to patient safety and care. We encourage patients or family members to call Administration at (212) 598-6530 with any concerns about patient care or safety.
We are located at 301 East 17th Street at the corner of 2nd Avenue and East 17th Street.

Please note, with the exception of our Gift Shop, the NYU Hospital for Joint Diseases is not affiliated with the businesses listed in this guide, does not offer any special rates and is not responsible for issues related to these businesses.

Nearby Hotels
- **Gramercy Park Hotel** — 212-475-4320
  2 Lexington Avenue (between 21st and 22nd Streets),
- **Hotel Seventeen** — 212-475-2845
  225 East 17th Street (between 2nd and 3rd Avenues),
- **Inn at Irving Place** — 212-533-4600
  56 Irving Place (between 17th & 18th Streets),
- **Union Square Inn** — 212-614-0500
  209 East 14th Street (between 2nd and 3rd Avenues),
- **W Hotel** — 212-253-9119
  201 Park Avenue South (at 17th St),

Parking
- **Champion Parking**
  211 East 18th Street (between 2nd and 3rd Avenues)
- **Gilman Garage**
  347-353 East 17th Street (between 1st and 2nd Avenues)
- **Gramercy Garage**
  329 East 21st Street (between 1st and 2nd Avenues)
- **Manhattan Parking**
  254 East 19th Street (between 2nd and 3rd Avenues)

Flower Shops
- **Gramercy Park Flower Shop**
  260 3rd Avenue (at 21st Street),
  212-475-4989
- **NYUHJD Gift Shop**
  Hospital Lobby,
  212-598-6764 (pictured below)

Visitor Information

Visiting Hours
At NYU Hospital for Joint Diseases, we recognize that family and loved ones play a key role in your health and well-being. Our visiting hours encourage visitation while giving you time to rest and recover. Though we prefer for your visitors to come during regular visiting hours, the staff understands that this is not always possible. “Open” visitation allows visitors at other times in order to meet your needs and the needs of your family and loved ones.

General Visitation
Visiting hours are 10:00am to 10:00pm every day.

Visitation by Children
Visits by children are welcome at any time as long as they are accompanied by a responsible adult. Children may NEVER be left alone with a patient.

Overnight Visitation
Overnight visitation is allowed in some cases. Your nursing staff can help with your request. Only one family member or loved one may stay overnight in the room. We prefer that you do not have an overnight visitor in a semi-private room.

Special Visitation
There are special times and rules for visitation in Pediatrics, the Special Care Unit (SCU), C1 Level and C2 Level Recovery Rooms. Please see the Visiting Guidelines brochure that you were given during registration for details.
We encourage you to help support NYU Hospital for Joint Diseases so we can continue to provide the best possible care to all of our current and future patients. Gifts are welcome in many forms, whether in honor of a doctor or other healthcare professional or in support of a particular program. The Office of Development will gladly provide further information or help you in making a gift of any size.

You may also write to:
Office of Development
NYU Hospital for Joint Diseases
One Park Avenue, 17th Floor
New York, NY 10016

The mission of Volunteer Services is to recruit, train and place committed volunteers in a variety of areas at NYUHJD. Volunteers add to the excellent care provided by staff by offering additional support, compassion, and services for patients and their loved ones. If you have any questions about the volunteer program or would like to become a volunteer, please contact Volunteer Services.

(212) 404-3895 Office of Development
(212) 598-6020 Volunteer Services