



## Mapped to NYULMC's Behavioral Competencies for Shared Success (2017)

	Online Courses
Collegial / Patient Focus	<ul style="list-style-type: none"> <li>• <a href="#">Customer Focus</a></li> <li>• <a href="#">Difficult Interactions</a></li> <li>• <a href="#">Diversity</a></li> </ul>
Agile Decisions	<ul style="list-style-type: none"> <li>• <a href="#">Decision Making</a></li> <li>• <a href="#">Process Improvement</a></li> <li>• <a href="#">Strategic Thinking</a></li> <li>• <a href="#">Strategic Execution</a></li> <li>• <a href="#">Business Case Development</a></li> </ul>
Innovation	<ul style="list-style-type: none"> <li>• <a href="#">Change Management</a></li> <li>• <a href="#">Innovation and Creativity</a></li> <li>• <a href="#">Innovation Implementation</a></li> </ul>
Action Oriented	<ul style="list-style-type: none"> <li>• <a href="#">Project Management</a></li> <li>• <a href="#">Goal Setting</a></li> <li>• <a href="#">Meeting Management</a></li> <li>• <a href="#">Crisis Management</a></li> </ul>
Resourcefulness	<ul style="list-style-type: none"> <li>• <a href="#">Finance Essentials</a></li> <li>• <a href="#">Budgeting</a></li> <li>• <a href="#">Time Management</a></li> </ul>
Accountability	<ul style="list-style-type: none"> <li>• <a href="#">Delegating</a></li> <li>• <a href="#">Process Improvement</a></li> <li>• <a href="#">Ethics at Work</a></li> </ul>
Collaboration	<ul style="list-style-type: none"> <li>• <a href="#">Difficult Interactions</a></li> <li>• <a href="#">Persuading Others</a></li> <li>• <a href="#">Global Collaboration</a></li> <li>• <a href="#">Team Management</a></li> <li>• <a href="#">Virtual Teams</a></li> <li>• <a href="#">Negotiating</a></li> <li>• <a href="#">Managing Upward</a></li> </ul>
Developing Others	<ul style="list-style-type: none"> <li>• <a href="#">Delegating</a></li> <li>• <a href="#">Coaching</a></li> <li>• <a href="#">Feedback Essentials</a></li> <li>• <a href="#">Performance Appraisal</a></li> <li>• <a href="#">Performance Measurement</a></li> <li>• <a href="#">Goal Setting</a></li> <li>• <a href="#">Developing Employees</a></li> <li>• <a href="#">New Manager Transitions</a></li> <li>• <a href="#">Leading and Motivating</a></li> <li>• <a href="#">New Competency Framework (eLearning)</a></li> </ul>
Organizational Savvy	<ul style="list-style-type: none"> <li>• <a href="#">Process Improvement</a></li> <li>• <a href="#">Strategic Thinking</a></li> <li>• <a href="#">Business Plan Development</a></li> <li>• <a href="#">Marketing Essentials</a></li> </ul>
Trust	<ul style="list-style-type: none"> <li>• <a href="#">Team Leadership</a></li> <li>• <a href="#">Ethics at Work</a></li> <li>• <a href="#">Virtual Teams</a></li> <li>• <a href="#">Retaining Employees</a></li> </ul>
Self-Awareness	<ul style="list-style-type: none"> <li>• <a href="#">Stress Management</a></li> <li>• <a href="#">Career Management</a></li> <li>• <a href="#">Writing Skills</a></li> <li>• <a href="#">Time Management</a></li> <li>• <a href="#">Presentation Skills</a></li> </ul>
Resiliency	<ul style="list-style-type: none"> <li>• <a href="#">Change Management</a></li> <li>• <a href="#">Crisis Management</a></li> <li>• <a href="#">Strategic Thinking</a></li> </ul>