NYU SoM Kerberos ID Single Sign On (SSO) has been enabled for CITI Program training. If you do not already have a CITI Program account follow these steps:

1. Navigate to citiprogram.org and click Register
2. Select New York University School of Medicine/Medical Center SSO from the list of Institutions
3. Review and select the Terms of Service Agreement and Affirmation of Affiliation with the institution
4. Click Continue to SSO Login/Instructions
5. Enter Kerberos ID and Password
Is your CITI certification information not reflected within the NYU Langone Health Rnav/IRB Module? Take the following steps to link your NYU School of Medicine password to your existing CITI Program account:

1. Navigate to citiprogram.org
2. Click **Log in Through My Institution**
3. Select **New York University School of Medicine/Medical Center**
4. Input your Kerberos ID and Password and Select Login

You should receive the following message:

You will then be asked if you have an existing CITI Program account.

5. Select the first option, **I already have a CITI Program account.**
6. Select **Continue** to proceed
You will then be asked to associate your Single Sign-On (SSO) Account.

7. Select the first option, *I already have a CITI Program account.*

You will then be asked for your CITI Program login credentials.

8. Enter your CITI program username and password
9. Select Login

**CITI Program Access Issues**

If you forgot your login information for the CITI program website, select *Login* from the home page, select "Forgot" and follow prompted instructions.

In the event that you no longer have access to the email affiliated with your CITI account, contact the CITI program help desk. You can reach the help desk by phone at 888-529-5929 (U.S. toll free) or 305-243-7970 (outside the United States), and choose option 1. Or you can email support@citiprogram.org.

If you have issues related to your CITI certification information not appearing accurately within the Research Navigator IRB Module Contacts tab, open a ticket with the **MCIT Help Desk** via phone 212-263-6868 or online using the atNYULMC portal.