

May 2014 e-Newsletter

ANNOUNCEMENTS

Upcoming BMI Faculty Seminar: May 14, 2014

- The next Biomedical Informatics Faculty Seminar is scheduled for Wednesday, May 14th at 1 pm in the Skirball 4th Floor Seminar Room. Speaker Jim Robinson, M.Ed, will be presenting on *Clinical Research Data Management at NYULMC*. To learn more about this event, please click on the following link: [BMI Seminar](#)

NYU Ion Channels and Transporters Science Interest Group Meeting: May 14, 2014

- The next meeting will take place on Wednesday, May 14th at 3:30 pm in the Skirball 3rd Floor Seminar Room. Light snacks will be provided, and Mitch Chesler will be presenting. To learn more about this interest group, please click on the following link: [ICT Interest Group](#)

TREC Spotlight Seminar: May 16, 2014

- This month TREC will be sponsoring a Spotlight Seminar on Friday, May 16th from 8:30 – 9:30 am in the Translational Research Building, Room 120. Linda Pololi, MD, will be presenting on *Changing the Culture of Academic Medicine or Creating a Culture of Support: Voices of the Faculty*. If you have any questions, please contact [Jessica Stangel](#)

TREC Grand Rounds: May 21, 2014

- This month's Grand Rounds is scheduled for Wednesday, May 21st from 4:00 – 5:00 pm in the Translational Research Building, Room 819. Dr. Vilma Gabbay will be presenting. If you have any questions, please contact [Jessica Stangel](#)

Bone Science (BS) Interest Group Meeting: May 30, 2014

- The next meeting of the Bone Science Interest Group will take place on Friday, May 30th, at 227 East 30th St., 8th Floor, Conference Room 819 from 3:00 - 4:00 pm. Dr. Bhagavathi Narayanan will be presenting. Light snacks will be served. To learn more about this event, please contact: [BS Interest Group](#)

RECENT CTSI NEWS & HIGHLIGHTS

CEPHR Community Advisory Board (CAB) member receives White House "Champions of Change" award

- The CTSI congratulates Linda Lee, CEPHR CAB member, Executive Director of Korean Community Services of Metropolitan NY, Inc., and partner of Action for Health Justice, on receiving the White House Champion of Change award. Coming on the heels of the Affordable Care Act's (ACA) first open enrollment period during which over 8 million Americans signed up, the White House announced that it will honor Action for Health Justice (AHJ) and eight of its partners as Champions of Change. The award recognizes and celebrates the leadership of these organizations in educating Asian Americans, Native Hawaiians and Pacific Islanders (AAs and NHPIs) about the new health law. AHJ is a coalition of more than 70 Asian American, Native Hawaiian and Pacific Islander national and local community-based organizations and Federally Qualified Health Centers dedicated to educating, empowering and enrolling AAs and NHPIs in health coverage. Click here to learn more about this award: [Champions of Change](#)

Rapid Improvement Exercise

- A Rapid Improvement Event (RIE) was conducted from April 21-25, 2014 to improve the process for capturing revenue from services rendered by the Clinical and Translational Science Institute (CTSI). The scope of the event was from the time services are provided through applying charges against a protocol. The team lead for this event was Deborah Chavis-Keeling, Executive Director of the CTSI. The sponsors were Dr. Bruce Cronstein, Director of the Clinical and Translational Science Institute, and Dr. Judith Hochman, Senior Associate Dean for Clinical Sciences and Co-Director of the NYU-HHC Clinical and Translational Science Institute. The champion was Dafna Bar-Sagi, Senior Vice President and Vice Dean for Science, Chief Scientific Officer.
 - **Presenting issues:**

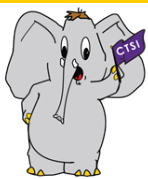
Standard processes were not in place for accurately capturing CTSI services provided to investigators and for billing for these services. The NIH has mandated that the CTSI become self-sustaining in the future.
 - **Background:**
 - Current systems do not allow for complete capture of services provided and are cumbersome, time-consuming, and introduce opportunities for errors to occur
 - Lack of effective processes for capturing and billing services provided by the CTSI can cause incorrect project to bear the expense for a variety of services
 - There are compliance concerns regarding documentation of actual services provided
 - **Key process improvements include:**
 - Developed a standard process for capturing and billing for CTSI services provided
 - Decided to use a single integrated IT system for all processes
 - Changed workflow for Clinical Research Center staff so services captured accurately in real-time
 - Decided to utilize a flat-rate system to charge for equipment use, supplies, dry ice, gasses, etc.
 - Redesigned the billing workflow so that billing will occur on a monthly basis with automated invoicing

The CTSI leadership wishes to thank the Lean Management Office for their help in facilitating this exercise.

FEATURED RESOURCE OF THE MONTH

Consultation in Biomedical and Clinical Research Informatics (CHIBI)

- The Best Practices Integrative Consulting Service (BPIC) of the Center for Health Informatics and Bioinformatics in collaboration with, and sponsorship from, the NYU-HHC CTSI, offers a consulting clinic for investigators that need help in areas of informatics. Consultations are offered by expert informatics faculty and have led to numerous successes including improvements in methodology and publications. To learn more about this service; please click on the following link [CHIBI Consultation Service](#). If you would like to request a consult, please complete a [Service Request Form](#)



Don't Forget

Cite Us!

Help ensure resources are available for future research; remember to acknowledge the NYU CTSA grant.

Suggested Citation: *"Supported in part by the NYU CTSA grant UL1TR000038 from the National Center for Advancing Translational Sciences (NCATS), NIH."*

Don't forget to follow us on Twitter: <https://twitter.com/CTSINYULMC>

Remember there's a Research Opportunity Out There for Everyone... Find One That's Right for You on [ResearchMatch](#)

Any questions or queries related to this newsletter, please contact the Editor: Rupinder Hayer at Rupinder.Hayer@nyumc.org

Translating Research Into Better Health